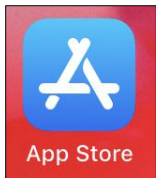


Install Cisco Webex Meetings (Webex) on your smartphone well before your virtual urgent care appointment

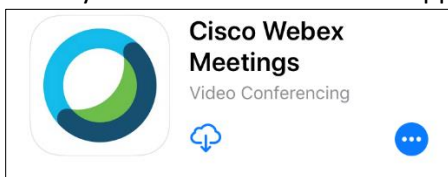
Follow these steps to install Webex well before your scheduled virtual urgent care appointment. Android phone instructions are found after the iPhone instructions.

For iPhones

1. On your iPhone, tap the App **Store** icon.



2. Search for **Cisco Webex Meetings**.
3. When you have found the Webex app, tap the blue **cloud download icon** and follow the instructions.



4. When installation is done tap **OPEN**.
A terms and conditions screen is displayed.
5. Once you've read the terms and conditions, tap **I Accept** to all prompts.
6. Close Cisco Webex Meetings.

Test your installation

1. To test if your iPhone can join a virtual urgent care appointment, go to <https://www.webex.com/test-meeting.html>
2. Enter a name, email address and tap **Join**.
You can enter a fake name and email address if you do not wish to use your actual name and email address.
3. At the bottom of the **Join Meeting Test** screen tap these three buttons in order:



- **1** Turn ON your audio so you can talk to the provider; the audio button is no longer red.
- **2** Turn ON your camera so your provider can see you; the video button is no longer red.
- **3** JOIN to begin the virtual urgent care appointment.

4. Once you've successfully joined the test appointment, you can exit.
5. Go to your virtual urgent care appointment email invitation five minutes before your virtual visit begins with the provider.

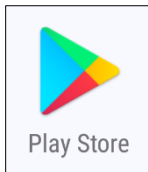
Prepare for a successful virtual urgent care appointment

To ensure the best possible environment for your virtual urgent care appointment be sure you have:

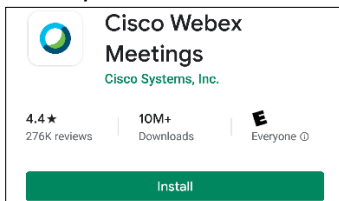
- Fully charged smartphone or access to power
- Internet connection
- Well-lit space so the provider can see you
- Quiet space to reduce distractions
- Headphones that connect to your smartphone for clear audio and to protect your privacy

For Android phones

1. On your Android phone, tap the **Play Store** icon.



2. Search for **Cisco Webex Meetings**
3. When you have found the Webex app, tap **Install** and follow the instructions.



4. When installation is done tap **Open**.
Terms and conditions as well as other access prompts are displayed.
5. Tap **ACCEPT, OK** or **ALLOW** to all prompts.
6. Close Cisco Webex Meetings.

Test your installation

1. To test if your Android phone can join a virtual urgent care appointment, go to <https://www.webex.com/test-meeting.html>
2. Enter a name, email address and tap **Join**.
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